



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: PARASU

Examiner: Hutton, D.

Application No.: 09/577,320

Group Art Unit: 2179

Filed: May 24, 2000

Docket: 95-426

For: APPARATUS AND METHOD FOR CONTACTING A CUSTOMER
SUPPORT LINE ON A CUSTOMER'S BEHALF AND HAVING A
CUSTOMER SUPPORT REPRESENTATIVE CONTACT THE CUSTOMER

Date: July 6, 2005

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT UNDER RULE 116

Sir:

In response to the final Official Action mailed May 10, 2005, please enter the following Amendments and Remarks.

Enter.
WDH